

Australis
SOVEREIGN
HOTEL SURFERS PARADISE

Netbooth Pty Ltd
PO Box 24 Southport BC
Queensland 4215

Dear Robert Higham,

It has been well over a year since you initially approached me and the eventual installation of the Netbooth Internet Kiosks.

I will admit that at first, even though I could see the obvious guest benefits, I was a little apprehensive.

My first concern was would there actually be enough demand to make it a profitable undertaking. Secondly I wondered how the kiosk would actually fit into the décor of our reception area.

Both concerns were very quickly proven unnecessary and I am very pleased that we decided to go ahead with the installation.

The Netbooth Internet Kiosk was installed on the 11th May 2001 and has proven to be very popular and a constant focus with hotel guests, particularly those from overseas.

We would also like to thank-you for the level of support and service you provide on those very few occasions when problems arise.

All and all, I have found our business relationship to be both agreeable and beneficial, and thank-you again for your efforts in this regard.

I would be pleased to recommend Netbooth Internet Kiosks to any prospective customers and would be happy to invite inspections at the hotel.

James H. Kinnear
General Manager

Australis Sovereign Hotel, 138 Ferry Avenue, Surfers Paradise QLD 4217
Tel: + 61 7 5579 3888 Fax: + 61 7 5579 3877 Central Reservations: 1300 650 484
Email: reservations-sovereign@australishotels.com Website: www.australishotels.com



Sands Management Pty Ltd
(Incorporated 1966)
P.O. BOX 7878, BUNDALL
Gold Coast, Qld 4217, Australia

Tel: 61 755 956666
Fax: 61 755 546988
REIQ Lic no. 1901181

ABN: 65009742732
ACN: 009742732

Management operators of:



Turtle Beach Resort
2346 Gold Coast Highway
Mermaid Beach
Gold Coast, Qld 4218

Tel: 61 755 956666
Fax: 61 755 546988
Web:

www.turtlebeachresort.com.au
Email:
manager@turtlebeachresort.com.au



The Grand Apartments
352 Marine Parade
Southport, Gold Coast, Qld 4216

Tel: 61 755 526000
Fax: 61 755 640734
Web:

www.grandapartments.com.au
Email:
info@grandapartments.com.au

Diamond Travel Pty Ltd
P.O. Box 7191
BUNDALL, Qld 4217

Tel: 61 755 956666
Fax: 61 755 546988
Member of IATA TIDS no. 96805273
Member of ATEC no. 6212

To Whom It May Concern

Re: Netbooth PTY LTD/Robert Higham

It is a little over eleven months since Sands Management purchased outright two of Robs machines for use in our Internet cafes at Turtle Beach Resort.

To date these machines are showing projected financial results as we build our new resort business.

Robert looks after the machines totally, new hardware, phone line extensions, software updates & importantly coin collection & banking. It would appear a good investment to purchase these machines outright & have Robert maintain them.

I find in my dealings with Robert Higham that he is an honest & hard working individual, one whom I would have no hesitation in recommending.

Robert Forsyth
Administration Manager

21/7/2003.



Queensland Resort Marketing
Division of Diamond Travel Pty Ltd
P.O. BOX 7191
BUNDALL, Gold Coast

Tel: 61 755 956666
Fax: 61 755 546988
Email: qrm@sandsm.com.au



Congratulations on your acceptance into the Preferred Supplier Programme!

We appreciate that this recognition of your high level of service is just reward for the good work you have done (and will continue to do!). Your status as a Preferred Supplier will be reviewed yearly, and as long as you receive nominations, and continue to qualify, your status will continue indefinitely.

Commonly regarded as the 'bible' of the industry, Resort News is delivered direct to managers of hotels, motels, apartments and resorts in your service area each month. We provide information and advice on all areas of management including news, legal, accounting, marketing and of course product and service profiles and reviews.

As you would appreciate, it is fantastic recognition for you to now be recognised as a Preferred Supplier to the Accommodation Industry. Aside from the profile that this provides, there is of course through your use of the exclusive promotional tools made available to Preferred Suppliers, a substantial opportunity for increased Accommodation Industry business. The best way is to ensure your contact information is conveniently available to managers. To make this possible we incorporate 'The Manager's Choice Preferred Supplier Directory' in every issue of Resort News. Managers refer to this convenient list of Preferred Suppliers when deciding where to purchase products and services, confident that the supplier they use will do the right thing for them and their accommodation complex.

As you know there is no charge for your inclusion in the Preferred Supplier Programme, but because the directory incorporates additional administration, artwork, mailing and production costs (and of course provides you with an excellent promotional tool), we ask you to pay a nominal fee to receive a listing in this directory. In addition to the listing, you will also receive your own copy of Resort News each month, a 'Preferred Supplier Certificate' for use in your work place, 'Preferred Supplier Stickers' and copies of the 'Preferred Supplier Logo' for use in other marketing and stationary material.

Due to a number of requests we have had for Preferred Suppliers to be able to include more information in their directory listing we provide a couple of options you may be interested in to increase the effect of your listing. In addition to this initiative, as a Preferred Supplier to the Accommodation Industry we will always consider you first when an opportunity to promote your business arises, particularly industry events, trade shows, seminars and profiles.

Congratulations again on your acceptance into the Preferred Supplier Programme. To ensure we have the correct information in the database we ask you to complete, sign and return the attached 'Preferred Supplier Programme Information Form'. This form allows you to select the facilities you wish to utilise to capitalise on your Preferred Supplier status. It is critical you return this form as receipt of this will constitute your acceptance of participation in the Preferred Supplier Programme.

Please don't hesitate to call if you have any further questions. We look forward to your continued dedication to the Accommodation Industry and the resulting increase in demand for your services that results from your participation in the Preferred Supplier Programme.

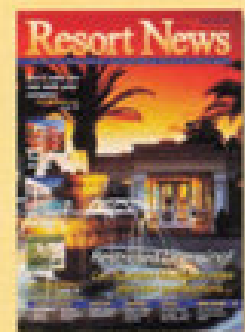
Kind regards



Stewart Shimmin
Programme Coordinator

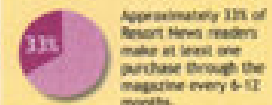


PREFERRED SUPPLIER PROGRAMME



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Phone: (07) 5474 8566

Fax: (07) 5474 8655

Email: pspi@resortnews.com.au

Postal: PO Box 2026

NOOSA HEADS QLD 4567

Office: Level 1, Resort House,

8 Sunshine Beach Road

NOOSA HEADS QLD 4567

www.resortnews.com.au

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Kerrie Wessels
16 Elanora Drive
Burleigh Heads Qld 4220

Phone: 0412.589.074

To Whom It May Concern:

I purchased an Internet Vending Machine from Netbooth 12 months ago.

I have always found Pat and Rob to be totally professional in their management of the machine and have never had any reason to question their decisions. My reports and payments have always arrived on time, and if I ever do need to contact them or my machine needs attention they are accessible at all times.

Everything has been as promised in my original contract and if I found myself in a position to purchase a second machine from Netbooth I would have no hesitation in doing so.

I will gladly receive phone calls from anyone wishing to call for a verbal reference.

Sincerely

Kerrie Wessels